

YOUSPORT MOBILE APPLICATION PRIVACY POLICY

Effective from: 8 July 2025

1. INTRODUCTION

1.1 Purpose of Privacy Policy

The purpose of this Privacy Policy is to describe the processing of personal data during the use of the Yousport mobile application (hereinafter "**Application**") provided by Yousport Korlátolt Felelősségű Társaság (hereinafter "**Controller**").

1.2 Data and contact data of the Controller:

Name of Controller: Yousport Korlátolt Felelősségű Társaság
Registered seat: Hungary, 2040, Budaörs, Bor utca 16.
Tax number: 32846942-2-13
Court of registration: Budapest Környéki Törvényszék Cégbíróság
Registration number: 13 09 241401
E-mail address: info@yousport.app

1.3 Data and contact data of the Processor:

- a) Name of Processor: HOSTINGER Operations, UAB (hereinafter "**Hostinger**")
Registered seat: Švitrigailos str. 34, Vilnius, 03230, Lithuania
E-mail address: domains@hostinger.com
Phone: +37064503378
Website: <https://www.hostinger.com>
Purpose of processing: provision of web hosting service for the operation of the Application. In the case of each purpose of processing, the Controller applies Hostinger as Processor.
- b) Name of Processor: Cloudflare Inc. (hereinafter "**Cloudflare**")
Registered seat: Townsend str. 101, San Francisco, CA, 94107, USA
E-mail address: dpo@cloudflare.com
Phone: +1888-274-3482
Website: <https://www.cloudflare.com/>
Purpose of processing: provision of web hosting service for the operation of the Application, in particular regarding images (for example shared images, map tiles). The Controller will apply Cloudflare as Processor for the purpose of processing defined in clauses 3.2 and 3.3.

2. Why is it important to protect your data?

We process your personal data with the utmost care. In the case of certain purposes, we do not use your data, unless you gave your consent in advance, after the provision of detailed information and expressly. Our processing practice always complies with European and Hungarian regulations in force, in particular with the following:

- c) Regulation (EU) 2016/679 of the European Parliament and of the Council
on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, hereinafter "**GDPR**"),
- d) Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information ("**Information Act**") – if it is applicable in view of the GDPR.

3. PROCESSING RELATED TO THE USE OF THE APPLICATION

3.1 Registration

- a) **Purpose of processing:** the data provided is processed for the purpose of successful registration and logging in to the Application.
- b) **Legal grounds for processing:** processing is required for concluding or performing the contract with you.
- c) **Scope of personal data processed:** the personal data necessary for registration and provided by you (username, e-mail address, year and month of birth, country, language). In the case of registration with Google or Apple account, we process the method of registration, too. Your password is collected only in the case of registration within the Application, and it is stored hashed in each case.
- d) **Term of processing:** until the deletion of the user account.

3.2 Provision of more customised application experience

- a) **Purpose of processing:** the processing of personal data that can be provided in the course of registration or in the user account is necessary for making the use of the Application more customised, for example for offering sport events close to you. It is not mandatory to provide such data, as the Application can be used without supplying such data.
- b) **Legal grounds for processing:** your consent.
- c) **Scope of personal data processed:** your sex, profile description, profile picture, (not exact) location.
- d) **Term of processing:** until the consent is withdrawn, but maximum until the deletion of the user account.

3.3 Use of services offered in the Application

- a) **Purpose of processing:** the purpose of processing is the use of services offered in the Application, for example the creation of a sport event, joining a sport event, communication between users or in relation to sport events. In addition, we use the OpenStreetMap and the Google Map service for the map. Processing by these service providers is regulated by their own relevant privacy policies.
- b) **Legal grounds for processing:** processing is required for concluding or performing the contract with you.
- c) **Scope of personal data processed:** data of sport events created/applied for/joined by you (e.g. type of sport, time and place of event), exchange of messages, user activities (e.g. number of saved sport event and friendships).
- d) **Term of processing:** 1 year and 2 weeks for messages between users, and 2 weeks from the date of the event in the case of messages sent in event conversations. Until the deletion of the account in other cases.

3.4 Guaranteeing the security of the Application, prevention of fraud

- a) **Purpose of processing:** prevention of abuses related to the Application, guaranteeing the secure operation of the Application.
- b) **Legal grounds for processing:** the legitimate interest of the Controller in the maintenance of the security of the Application and in preventing abuses related to the Application.
- c) **Scope of personal data processed:** login data (e.g. time of login), device information (device identifier, device data, e.g. type and operating system of the device).
- d) **Term of processing:** until the deletion of the user account.

3.5 Improving the performance and the compatibility of the Application

- a) **Purpose of processing:** developing the Application, detecting and fixing operation errors.
- b) **Legal grounds for processing:** the legitimate interest of the Controller in the development and improved performance of the Application.

- c) **Scope of personal data processed:** device information (device identifier, device data, e.g. type and operating system of the device), data regarding user activities, user feedbacks.
- d) **Term of processing:** until the deletion of the user account.

3.6 Processing for statistical purposes

- a) **Purpose of processing:** production of statistics for internal use about the parameters of the use of the Application by the users.
- b) **Legal grounds for processing:** legitimate interest in understanding the habits of using the Application.
- c) **Scope of personal data processed:** device information (device identifier, device data, e.g. type and operating system of the device), data regarding user activities.
- d) **Term of processing:** until the deletion of the user account.

3.7 Enforcement of legal claims, protection against enforcement of legal claims

- a) **Purpose of processing:** guaranteeing the legal claim enforcement possibilities of the Controller.
- b) **Legal grounds for processing:** the Controller's legitimate interest in enforcing its legal claims and defending itself against legal claims.
- c) **Scope of data processed:** data required for achieving the purpose of processing.
- d) **Term of processing:** general limitation period (5 years).
- e) **Recipients of processing:** acting courts, authorities; lawyers and law offices representing the Controller.

3.8 Complaints

- f) **Purpose of processing:** handling user complaints and comments in an efficient way, satisfying legal obligations.
- g) **Legal grounds for processing:** satisfaction of legal obligation related to the Controller (Section 17/A of Act CLV of 1997 on Consumer Protection).
- h) **Scope of personal data processed:** data of the complaint (minutes taken about the complaint, audio recording, other personal data affected by the complaint).
- i) **Term of processing:** 3 years from the recording of the complaint (pursuant to Section 17/A (7) of Act CLV of 1997 on Consumer Protection).
- j) **Recipients of processing:** acting courts, authorities; lawyers and law offices representing the Controller.

4. RIGHTS OF DATA SUBJECTS

4.1 Based on the GDPR, you have the following rights regarding the data processed by us:

- a) **Right of information:** Personal data may be processed with purpose limitation. For each purpose of processing, we inform you in this Privacy Policy about the activities for which it is necessary to process your personal data, and about the conditions of such processing, in line with Sections 13-14 of the GDPR.
- b) **Right of access:** If you wish to obtain information on the data processed by us about you, the method of processing, and the related details in line with Section 15 of the GDPR, you may use your right of access to collect information about these. You have the right to consult the data stored about you, regarding, among others, the fact whether the processing of your personal data is in progress, what personal data categories are processed, in what way (e.g. purposes of processing, term of preserving the data), and about other details (e.g. recipients). You may also request information about the source of your personal data.

If you ask for a copy of the data processed by us, we satisfy this request, free of charge on the first occasion. For additional copies requested by you, we may charge a reasonable fee based on administrative costs. If you requested access to your personal data in electronic

way, we provide it in electronic way, primarily in the form of e-mail, unless you specifically ask for another way.

- c) **Right to rectification:** If your personal data processed by us are not accurate or incomplete, or there was a change in your personal data, you may ask us to modify your data or add additional data. When satisfying your request, we finally delete inaccurate or outdated data. You may also use your data subject's right to rectification by modifying and updating your personal data in the Application.
- d) **Right to erasure:** We erase your personal data in the following cases:
 - i. it is no longer necessary to process the personal data;
 - ii. you withdrew your consent on which the processing was based, and there is no other legal ground for the processing;
 - iii. you object to the processing and there is no overriding legitimate ground for the processing, or we have no discretionary power;
 - iv. we processed your personal data unlawfully;
 - v. the personal data have to be erased for compliance with a legal regulation.

It may happen that the only way to erase your personal data is to erase your account, too, at the same time.

We do not erase your personal data if processing is required for: *(i)* exercising the right of freedom of expression and information; *(ii)* for compliance with a legal obligation which requires processing of the personal data; *(iii)* or for the establishment, exercise or defence of legal claims. You may enforce your right to erasure within the Application, in your user account, too. The erasure of your personal data does not affect the lawfulness of previously conducted processing.

- e) **Right to restriction of processing** You have the right to obtain from us restriction of processing where one of the following applies:
 - i. you contest the accuracy of the personal data, for a period enabling us to verify the accuracy of the personal data;
 - ii. the processing is unlawful and you oppose the erasure of the personal data and request the restriction of their use instead;
 - iii. the data are no longer needed, but you require them for the establishment, exercise or defence of legal claims; or
 - iv. you have objected to processing; pending the verification whether the legitimate grounds of the controller override those of the data subject.

Where processing has been restricted, such personal data shall, with the exception of storage, only be processed with your consent or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the European Union or of a Member State. You will be informed before the restriction of processing is lifted.

- f) **Right to object:** You have the right to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you which is based on the

legitimate interest of the controller. In that case, we no longer process the personal data unless it is demonstrated that there are compelling legitimate grounds for the processing which override your interests, rights and freedoms or are related to the establishment, exercise or defence of legal claims. Where personal data are processed for direct marketing purposes, such deliberation is not available to us.

- g) **Right to data portability:** You have the right to receive your personal data provided to us, in a simple and machine-readable format, and you have the right to transmit those data to another Controller. You can do that under two conditions:
- i. if processing is based on your consent, or required for the performance of a contract to which you are one of the parties, or required for taking steps requested by you before signing the contract;
 - ii. and if the processing is carried out by automated means, i.e. the personal data are processed in IT systems and not on paper base.

You may also request the Controller to transfer your personal data directly to another Controller. The right to data portability will not affect your right to erasure.

- h) **Right to withdraw consent:** You may withdraw your consent at any time, following which your personal data processed on the basis of your approval will be erased. The withdrawal of your consent will not affect the lawfulness of previous data processing.

4.2 Legal remedies

You may send your request to exercise the rights listed in clause 4.1 to the contacts specified in clause 1.2, and that is where you may ask for further information. We will investigate your request and reply immediately, but within maximum 1 month. This deadline can be extended by maximum two months, if the complexity of your request justifies it, and in that case, we will immediately inform you about the extension of the deadline. If you do not agree with our answer or action, you may file a complaint with the National Authority for Data Protection and Freedom of Information (address: 1055 Budapest, Falk Miksa u. 9-11.; phone: +36-1-391-1400; e-mail: ugyfelszolgalat@naih.hu; website: www.naih.hu) or you may take the case to court. You may start a lawsuit in the court that is competent at the registered seat of the Controller or at your place of residence, according to your choice. You can find the court competent at your place of residence at the following link: <https://birosag.hu/birosag-kereso>.